Annexure-B

Complaint Data to be displayed by RAs

- Formats for investors complaints data to be disclosed monthly by RAs on their website/mobile application:

Data for the month ending– 31st March 2024

Sr. No.	Received from	Pending at the end of last month	Received	Resol ved*	Total Pending #	Pending complaints >3months	Average Resolution time^ (in days)
1	Directly from Inve stors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

*Average Resolution time is the sum total of time taken to resolve each complaint indays, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from Previous month	Received	Resolved*	Pending#
1	November - 2022	0	0	0	0
2	December - 2022	0	0	0	0
3	January – 2023	0	0	0	0
4	February – 2023	0	0	0	0
5	March - 2023	0	0	0	0
6	April – 2023	0	0	0	0
7	May – 2023	0	0	0	0
8	June – 2023	0	0	0	0
9	July – 2023	0	0	0	0
10	August – 2023	0	0	0	0
11	September – 2023	0	0	0	0
12	October – 2023	0	0	0	0
13	November - 2023	0	0	0	0
14.	December – 2023	0	0	0	0
15.	January – 2024	0	0	0	0
16.	February – 2024	0	0	0	0
17.	March – 2024	0	0	0	0
	Grand Total	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month.

*Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from Previous year	Received	Resolved*	Pending#
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3					
	Grand Total	0	0	0	0

*Inclusive of complaints of previous years resolved in the current year.

*Inclusive of complaints pending as on the last day of the year.